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## Lessons learned in chemistry laboratories or how to get users to avoid and report spillages?

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Some minor incidents in the user chemistry laboratories led to improvements and suggestions in the process of user registration, on-site support and to new procedures to be applied in case of spillages.

## **Email**

sabine.lessmann-bassen@desy.de

**Primary author:** Mrs LESSMANN, Sabine (DESY)

Co-author: Ms CIOBANU, Anca-Simona (DESY Hamburg)

**Presenter:** Mrs LESSMANN, Sabine (DESY)

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